

# Our values in action



**We are sensitive, understanding and caring in our service of all people.**

We actively listen to others, asking questions when we are not clear.

We use appropriately frank and open dialogue and make it safe for others to do so.

We are self-aware and understand how our behaviour affects others.

*Clothe yourselves with compassion, kindness, humility, gentleness and patience. Colossians 3:12b*



**We are honest, accountable and transparent in our work and relationships.**

We act ethically in the interests of Mission Australia and respond to risks early.

We take accountability for our own behaviours and responsibility for our work successes and mistakes.

We use our time, materials and resources with a heart of stewardship.

*Dear children, let us not love with words or speech but with actions and in truth. 1 John 3:18*



**We treat people as we ourselves expect to be treated, offering love, acceptance and a voice of support in the face of life's challenges.**

We respect each other and acknowledge the diversity of our colleagues and clients.

We collaborate proactively with colleagues and the community.

We treat others with courtesy, politeness and sensitivity.

*Do nothing out of selfish ambition or vain conceit. Rather, in humility value others above yourselves. Philippians 2:3-4a*



**We are dedicated to serving people and helping them overcome the challenges they face, no matter how hard it is.**

We are flexible and open to innovation to ensure a sustainable future for our organisation.

We are resilient, responding to challenge and change with perseverance and strength.

We take ownership for our development and are curious to challenge and learn more.

We remember our purpose and keep going in the face of adversity.

*Let us run with perseverance the race marked out for us, fixing our eyes on Jesus, the pioneer and perfecter of faith. Hebrews 12:1b-2a*



**We recognise and celebrate the efforts and achievements of the people we help, volunteers, supporters and staff.**

We acknowledge the small and large successes of our colleagues, clients and supporters.

We recognise the positive results of collaborative team work.

We foster a positive working environment and choose to acknowledge the good.

*Rejoice always, pray continually, give thanks in all circumstances; for this is God's will for you in Christ Jesus. 1 Thessalonians 5:16-18*